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APPLICANTS

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** CONTINUING DATA ***** None *B&T*

** FOREIGN APPLICATIONS ***** None *B&T*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 11/17/2003

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no				
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after				
Verified and Acknowledged	<i>R. L. Hajj</i> <i>Scott M. Berger</i>				
Examiner's Signature	Initials	STATE OR COUNTRY GA	SHEETS DRAWING 5	TOTAL CLAIMS 37	INDEPENDENT CLAIMS 3

ADDRESS

36192

TITLE

Method, system, and storage medium for providing web-based quality assessment, tracking, and reporting services for call monitoring

FILING FEE RECEIVED 1056	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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